PHU NHUAN JEWELRY JSC





CORPORATE PRESENTATION

ABOUT PNJ

TOP 1 JEWELRY RETAILERS

429 stores nationwide

across 58/63 provinces (1)

MARKET CAPITALIZATION⁽²⁾
US\$ 1.3 billion

FY2024 NET REVENUE⁽³⁾

us\$ 1.5 billion

FY2024 NET PROFIT AFTER TAX(3)

us\$ 82 million

PRODUCTION CAPABILITY

2 factories with total capacity of

4 million products/year

NUMBER OF EMPLOYEES 8,969





AT A GLANCE

HISTORY OF DEVELOPMENT – 37 YEARS

& ENTERPRISE VALUE

ORGANIZATION STRUCTURE & CORPORATE GOVERNANCE

BOARD OF DIRECTORS

SHAREHOLDER STRUCTURE

HISTORY OF DEVELOPMENT – 37 YEARS & ENTERPRISE VALUE

HISTORY

1988: The first Phu Nhuan Jewelry Store was established

1992: changed its name to Phu Nhuan Jewelry
Company, focusing on industrial jewelry
production by investing in machinery and
technology

2009: listed on the Ho Chi Minh City Stock Exchange (HOSE)

2021: JWA Manufacturer of the year at the Jewellery World Awards

2024: PNJ expanded the sales network to 429 stores in 58 out of 63 provinces and cities nationwide, achieved the highest level of net revenue and profit after tax



CORE VALUES

To work with integrity to last

Be constant to the target

Be caring to grow together

Be pioneering to make distinctions

Be dedicated for customers

VISION

To become a leading jewelry manufacturer and retailer in Asia, to honor beauty, and to reach the global market

MISSION

To constantly innovate to bring exquisite jewelry products with true values to honor the beauty of people and life

SUSTAINABLE DEVELOPMENT PHILOSOPHY

To integrate customers' and society's benefits into the company's interests

ORGANIZATION STRUCTURE & CORPORATE GOVERNANCE

Organization structure GENERAL MEETING OF SHAREHOLDERS BOARD OF DIRECTORS HUMAN OFFICE OF STRATEGY & ESG RESOURCES & AUDIT **BOARD OF** FINANCE REMUNERATIIO COMMITTE COMMITTEE DIRECTORS COMMITTEE COMMITTEE **BOARD OF MANAGEMENT** INTERNAL AUDIT HUMAN INFORMATION CONSUMER CORP - AFFAIR OPERATION MARKETING SUPPLY **FINANCE** STRATEGY MANAGEMENTE BUSINESS RESOURCES TECHNOLOG' COMMUNICA **BRANCHES** & RETAIL DIVISION **DIVISION DIVISION** DIVISION DIVISION COMPLIANCE DEVELOPMEN DIVISION DIVISION DIVISION TIONS CENTER

Subsidiaries







Corporate Governance



- Corporate Governance Framework in alignment with ASEAN standards, with a trajectory towards OECD standards
- PNJ is the first listed company to establish the ESG Committee under the control of the Board of Directors in April 2022

BOARD OF DIRECTORS



Cao Thi Ngoc Dung Chairwoman

>30 years of experience in management and directorship

Bachelor in Commercial Economics from the University of Economics HCMC



Le Tri Thong
Vice Chairman
Chief Executive Officer

>20 years of management experience in finance and strategy Bachelor in Chemical Engineering MBA from Oxford University – UK



Tran Phuong Ngoc Thao Vice Chairwoman CEO PNJP

>10 years of experience in management and banking

Bachelor in Economics and Management from Oxford University, Phd in Economics from Harvard University, and MBA from London Business School



Dang Thi Lai *Member of BOD*

>30 years of experience finance and accounting

Bachelor in Business Administration from the University of Economics HCMC



Dao Trung KienMember of BOD
Chief Operations
Officer

>20 years of experience in economics and strategic management

Bachelor in Finance & Banking and MBA from Hofstra University USA



Dang Hai Anh Member of BOD Chief Technology Officer

>10 years of experience in Information technology

Bachelor in Nuclear Technology from Hanoi – University of Science



Le Quang Phuc *Independent Member of BOD*

>20 years of experience in management and construction

Bachelor in Irrigation Construction Engineering

MBA from WSU, USA



Nguyen Tuan Hai *Independent Member of BOD*

>30 years of experience management, investment and jewelry industry Master in International Business



Tieu Yen Trinh *Independent Member of BOD*

>20 years of experience in management and HR

Bachelor in Foreign Language from the University of Education HCMC



Diversity in board composition and transparency in corporate governance



Visionary business leaders recognized by the business community



A diverse mix of expertise, backgrounds, and competencies



Successful succession plan

SHAREHOLDER STRUCTURE

Internal individual – 11%



Source: As of February, 2025



INVESTMENT HIGHLIGHTS

VALUE CHAIN

BROAD PRODUCT PORTFOLIOS

EXTENSIVE RETAIL NETWORK

FINANCIAL INDICATORS

VALUE CHAIN

VERTICALLY-INTERGRATED ACROSS THE VALUE CHAIN

MATERIAL PROCUREMENT

Extensive partnership network

Deep experience in gold industry



DESIGN & PRODUCTION

Largest artisan team in Vietnam

• Professional artisans and goldsmiths

Strongest jewelry production capabilities in Vietnam

- 02 modern factories
- Current annual capacity of 4.0 million items



RETAIL & WHOLESALE

Leading retail network

• 429 stores with various concepts

Largest jewelry wholesaler in Vietnam

• 01 wholesale center in Ho Chi Minh City

Well-trained sales force

• Professionally-trained consultants

Digital transformation approach

Omni Channel



VALUE CHAIN







AUTHENTIC BRAND

BROAD PRODUCT PORTFOLIOS

EXTENSIVE RETAIL NETWORK

TRUSTWORTHINESS

GENUINENESS

MASS LUXURY
PREMIUM LUXURY

HIGH END LUXURY

ONLINE & OFFLINE APPROACHES

OMNI CHANNEL

LIFESTYLE RETAILER

BROAD PRODUCT PORTFOLIOS

JEWELRY CATERGORIES

PREMIUM

MASS









HIGH END



STILE $\mathcal{E}_{\mathcal{F}}PNJ$





PNJ (launched in 1988) are targeted at middle and affluent-class customers



MANCODE by (launched in 2024) is a jewelry brand specifically designed for men, where style, sophistication, and trust are reflected in each design



PNI **ART** offers beautifully crafted art pieces for corporate and personal gifting for every occasion



CAO FINE JEWELLERY Fine **Jewellery CAO**

(launched in 2005) is PNJ's high-end jewelry brand, specifically designed for sophisticated and high income customers

BROAD PRODUCT PORTFOLIOS

JEWELRY CATERGORIES

OTHER CATERGORIES

INTERNATIONAL PARTNERSHIP











PNJ • HELLO KITTY DISNEY PNJ



PNJWATCH



PNJ Hello Kitty (launched in 2023) is aimed at bringing valuable creative and celebrate jewelry that inspire beauty and customers to feel refreshed everyday

Fairytale Disney | PNJ is inspiration combined with spirit contemporary collection for Disney fans

PNJ Watch (launched in 2012) was established with the aim to capitalizing on strong growth in income and consumption

PNJ Laboratory has nearly 30 years of experience in the field of certification services (diamond, gemstone, and precious metal) and has built a strong reputation both domestic with and international clients.

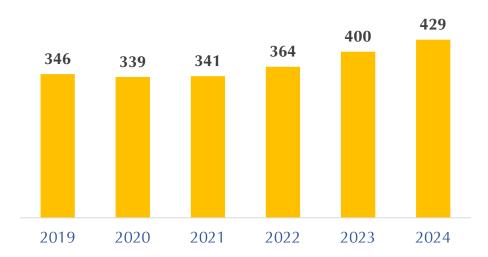
BROAD PRODUCT PORTFOLIOS

NEW COLLECTIONS & EVENTS

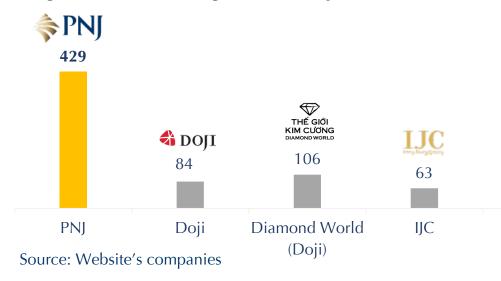


EXTENSIVE RETAIL NETWORK

Number of stores (2019 - 2024)



Largest network coverage across competitors



Number of stores in 2024 – 58/63 Provinces

PNJ	421
Style by PNJ	4
CAO Fine Jewellery	3
Wholesale Center	1
Total	429

(*) In 2024, PNJ opened 41 stores and closed 12 stores.

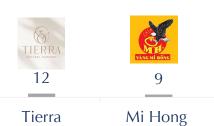
13

Ngoc Tham

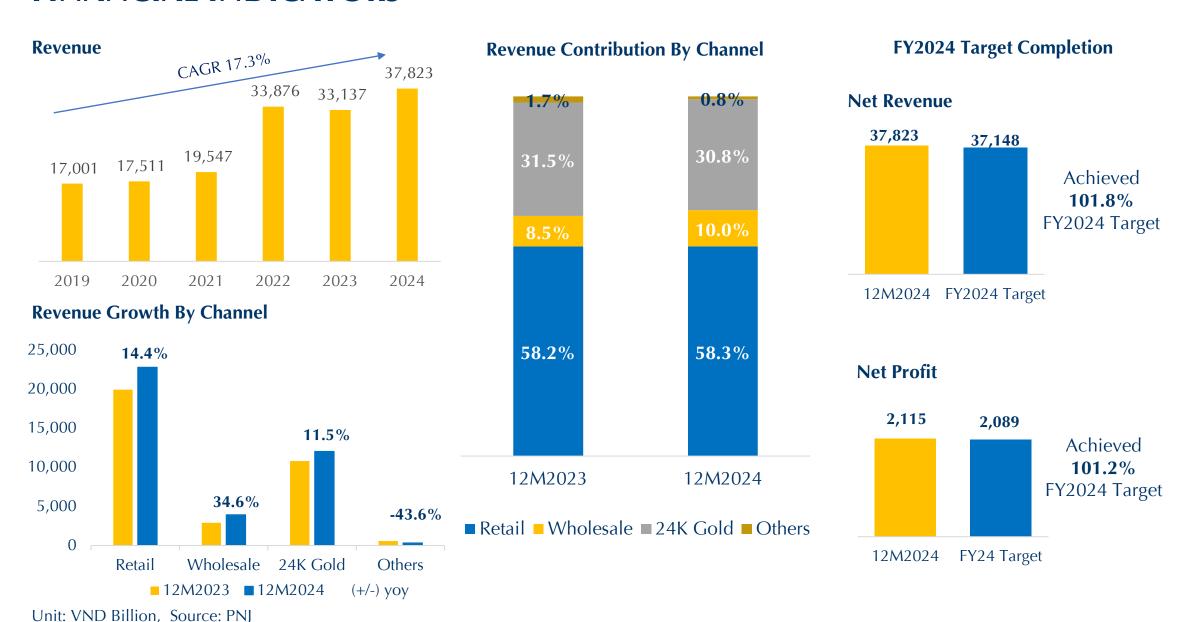
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Huy Thanh

SJC

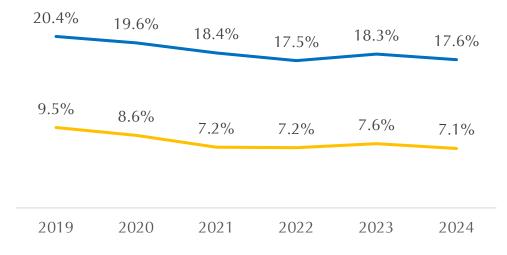


FINANCIAL INDICATORS

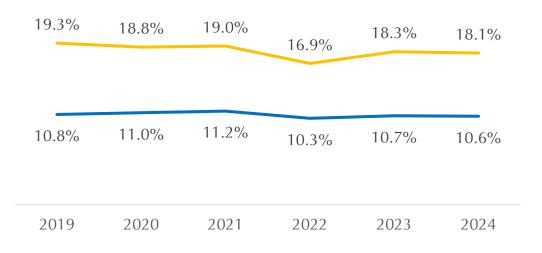


FINANCIAL INDICATORS

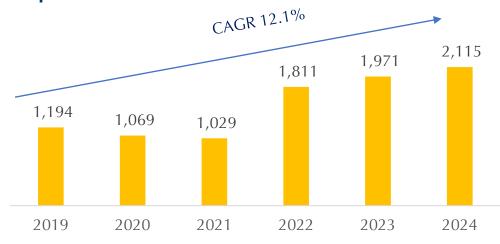
Gross profit margin – EBIT margin



SG&A expenses/Net Revenue – SG&A expenses/Retail revenue

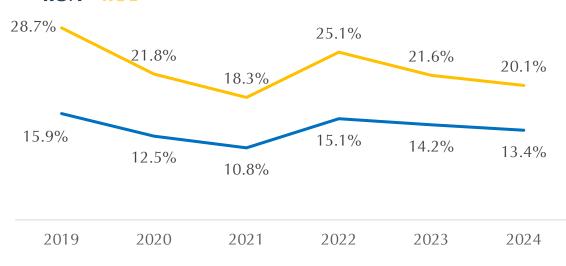


Net profit



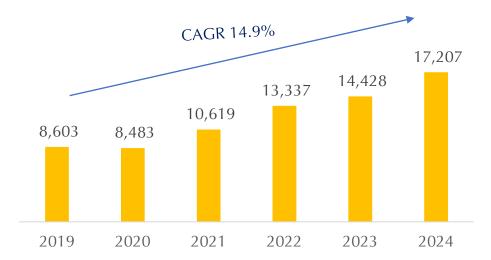
Unit: VND Billion, Source: PNJ

ROA – ROE

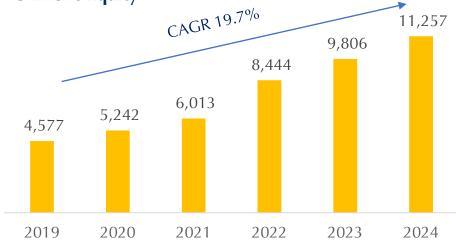


FINANCIAL INDICATORS

Total Asset

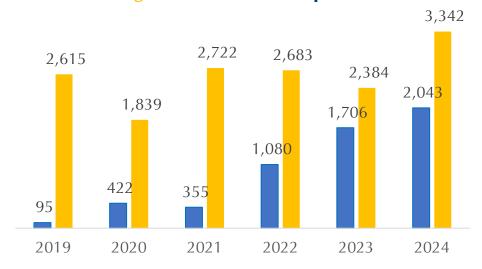


Owner's Equity

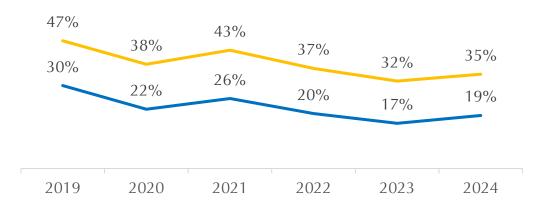


Unit: VND Billion, Source: PNJ

Total Borrowings & Cash and Cash Equivalents



Borrowings/Total asset & Liabilities/Total asset



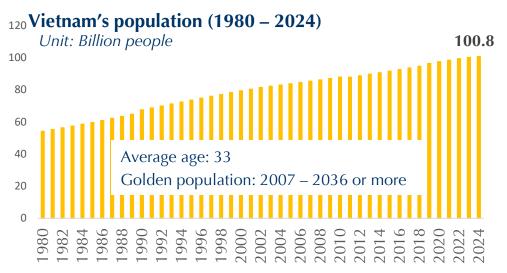


FAVORABLE DEMOGRAPHIC & MACRO FUNDAMENTALS

Vietnam's GDP growth (1980 – 2023)

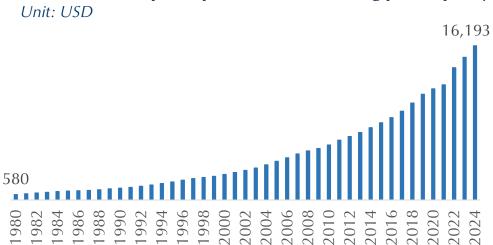
Unit: %





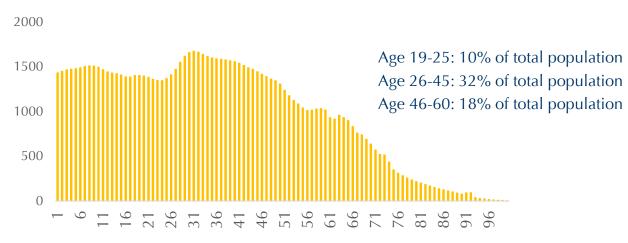
Source: IMF

Vietnam's GDP per capita (PPP - Purchasing power parity)



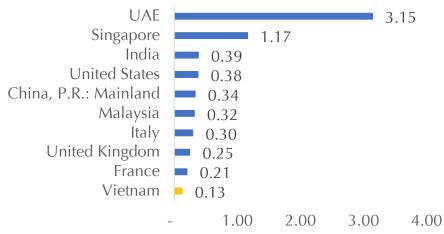
Vietnam's population structure 2024

2500



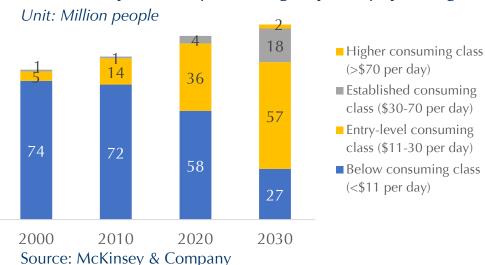
FAVORABLE DEMOGRAPHIC & MACRO FUNDAMENTALS

Average jewelry demand 2024 (gram/person)

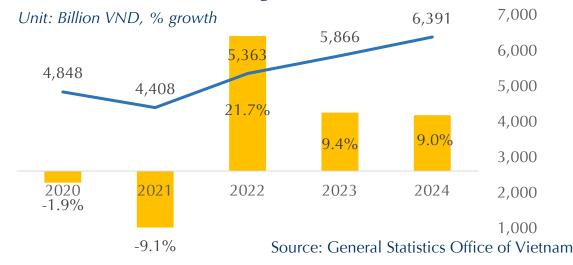


Source: World Gold Council

Vietnam's Population by income group (daily spending)

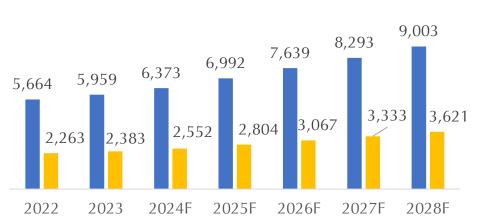


Vietnam's Total retail sales of goods and consumer service revenue



Vietnam's Disposable Income per household & per capita

Unit: USD



Source: BMI



KEY STRATEGIC ORIENTATIONS

SUSTAINABLE GROWTH

Optimize store revenue in key markets

Mobilize resources for intensive development

Redesign workflow and coordination

Conduct cost optimizing activities

Sustainable

RESOURCE ENRICHMENT

Enhance customer relationship
Enrich strategic business partnerships and
collaborations
Expand talent pool and leadership quality
Enhance PNJ brand assets and eco-system

New Business Development Capacity Building Resource Enrichment Future Readiness

NEW BUSINESS MODEL

Explore new sales models and channels

Promote research and development for new product lines

FUTURE READINESS

Refine and implement the 2023-2027 strategy, with vision towards 2030

Complete and implement corporate governance

CAPACITY BUILDING

Build up capabilities of the senior and junior leadership
Complete the proactive risk management scheme
Identify Technology and Digital Transformation as the key capacity
Optimize the operational and organizational structure
Continue the "F5 – Refresh" Campaign

INVESTMENT STRATEGY

RETAIL EXPANSION

Open new stores to expand the network

Develop new product lines and brands to expand portfolio

Upgrade customer experience for existing stores



INFORMATION TECHNOLOGY

Build a centralized data management platform & data analysis application

Apply technology to improve human resources functions Upgrade sales management and customer service platforms

PRODUCTION CAPACITY & TECHNOLOGY

Redesign the existing factory layout to increase productivity Invest in innovative technologies to enhance product quality

DIGITAL TRANSFORMATION

Completed multi-module enterprise resource planning (ERP) system provided by the #1 enterprise cloud finance provider



Online to Offline (O2O) platform



Using data analytics to improve overall product and service levels





Optimize digital marketing through accurate search results and targeted recommendations or promotions

Estimate precisely product and demand at store level

Provide valuable insights on consumer product preferences and spending patterns, giving PNJ a competitive edge

Provide feedback for PNJ to continuously improve services and products and provide better customer experience

INFRASTRUCTURE CAPACITY

LARGEST JEWELRY FACTORIES IN SOUTHEAST ASIA



STATE OF THE ART ERP INTERGRATION



INTERNATIONAL STANDARDS





LATEST TESTING MACHINES







Diamond check



Diamond view

PRECIOUS STONES TESTING



GIA

iD100

Diamond



lade



Gemstone



Semi-precious stones



Pearl

KEY CERTIFICATIONS







ESG VALUES & COMMITMENTS



ENVIRONMENTAL – SOCIAL - GOVERNANCE





ACHIEVEMENTS



VNSI 20 - HOSE

TOP 50 CORPORATE SUSTAINABILITY AWARDS 2024

TOP 10 BEST CORPORATE GOVERNANCE ENTERPRISES - LARGE CAP 2024

VIETNAM'S BEST PLACE TO WORK 2024

TOP 500 LARGEST COMPANIES IN SOUTHEAST ASIA 2024
TOP 50 VIETNAM'S BEST-PERFORMING COMPANIES 2024

TOP 20 FOR BEST SUSTAINABILITY INDEX
(HO CHI MINH STOCK EXCHANGE- HOSE)

ESG STATEMENT: PNJ ACTS RESPONSIBLY TO HONOR THE BEAUTY OF PEOPLE AND LIFE IN THE SUSTAINABLE WAY



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Q&A







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